

TRAVEL CONDITIONS OF AIRLINE TICKETS OFFERED BY



FOR PROMOTIONAL, ADVERTISING OR PUBLIC RELATIONS PURPOSES

Canadian Tulip Festival  
Partnership 2024

2 Round Trip Tickets  
CA-Europe  
Economy Class

*Taxes paid by KLM Royal Dutch Airlines*

1. These tickets **must be issued by November 20, 2024** and the round trip must be travelled within 180 days from the date of issue. Unfortunately, these tickets are **non-transferrable and no extension** shall be granted if not issued / used by said dates.
2. Flight availability on the [www.klm.ca](http://www.klm.ca) website does not guarantee availability for promotional tickets for the same flights and dates. Upgrades are not permitted and cannot be exchanged for Flying Blue miles.
3. These tickets are for organisational use only. Resale of these tickets is strictly forbidden. Flying Blue mileage or SkyBonus points may not be accumulated on these tickets. The benefits linked to Flying Blue Elite accounts are not permitted on these tickets, such as lounge access, SkyPriority boarding, extra baggage and seat selections. The ticket must be used by a person aged 12 years or older.
4. These tickets apply solely to the scheduled itinerary on flights operated by KLM. They cannot be used on codeshare flights. They can neither be modified nor exchanged for tickets for a different itinerary. No stopover in Amsterdam is allowed, unless Amsterdam is the destination.
5. To make the necessary arrangements for your travel, please send the attached form and the present conditions to [mail.billetsaf.kltickets@airfrance.fr](mailto:mail.billetsaf.kltickets@airfrance.fr), stating choice of 3 departure and return dates, the names of passengers, as it appears on their passport, and the following information for each passenger: email address, phone number, date of birth, passport number, country of issuance and expiry date.
6. In the event of unforeseen circumstances, KLM reserves the right to change the travel dates after consulting with the recipient.
7. Seat selection can be done at any time via the "Manage my booking" section on [www.klm.ca](http://www.klm.ca), for a fee, or for free 30 hours or less before the flight when checking-in online on [www.klm.ca](http://www.klm.ca).
8. In the event of a cancellation after tickets' issuance, these tickets will no longer be available to use for travel.
9. Passengers are responsible for obtaining and presenting all the mandatory travel documents. KLM has no obligation on advice to passengers and assumes no liability for denied boarding related to formalities of any country visited.
10. KLM will not be responsible for any failure to board due to circumstances beyond its control. Passengers shall assume all financial expenses or losses, e.g. hotels, restaurants, taxis, phone calls and lost wages, incurred as a result of said failure to board and shall waive all liability claims.
11. The above conditions may be changed without notice.