

## TRAVEL CONDITIONS OF AIRLINE TICKETS OFFERED BY



### FOR PROMOTIONAL, ADVERTISING OR PUBLIC RELATIONS PURPOSES

#### CANADIAN TULIP FESTIVAL 2019

May 21

**2 return tickets**  
**Canada (KLM operated gateways) - Amsterdam)**  
**Economy Class**  
**Taxes paid by KLM Royal Dutch Airlines**

1. These tickets must be used for a roundtrip before May 31<sup>st</sup>, 2020 and **must have been issued by April 15<sup>th</sup>, 2020**. Unfortunately, these tickets are **non-transferrable and no extension** shall be granted if not issued / used by said dates.
2. Ticket issuance is limited to 180 days before departure and no later than **April 15<sup>th</sup>, 2020**. Flight availability on the [www.klm.ca](http://www.klm.ca) website does not guarantee availability for promotional tickets for the same flights and dates. Upgrades are not permitted and cannot be exchanged for Flying Blue miles / Delta Skymiles.  
**\*Blackout dates for 2019:**  
January 1<sup>st</sup> to 15<sup>th</sup>  
July 15<sup>th</sup> to August 15<sup>th</sup>  
December 15<sup>th</sup> to 31<sup>st</sup>
3. These tickets are for personal use only and must be used simultaneously by two persons, one of them being the winner and a person of their choice. Resale of these tickets is strictly forbidden. Flying Blue mileage, SkyBonus points or other mileage programs points may not be accumulated on these tickets. The benefits linked to Flying Blue Elite accounts are not permitted on these tickets, such as lounge access, SkyPriority boarding, extra baggage and seat selections.
4. These tickets apply solely to the scheduled itinerary on flights operated by KLM. They cannot be used on codeshare flights. They can neither be modified nor exchanged for tickets for a different itinerary. No stopover in Amsterdam is allowed, unless Amsterdam is the destination.
5. To make the necessary arrangements for your travel, please send the attached form and the present conditions to [mail.billetsaf.kltickets@airfrance.fr](mailto:mail.billetsaf.kltickets@airfrance.fr), stating choice of 3 departure and return dates, the names of passengers, as it appears on their passport, and the following information for each passenger: email address, phone number, date of birth, passport number, country of issuance and expiry date.
6. In the event of unforeseen circumstances, KLM reserves the right to change the travel dates after consulting with the recipient.
7. Seat selection can be done at any time via the "Manage my booking" section on [www.klm.ca](http://www.klm.ca), for a fee, or for free 30 hours or less before the flight when checking-in online on [www.klm.ca](http://www.klm.ca).
8. In the event of a cancellation after tickets' issuance, these tickets will no longer be available to use for travel.
9. Passengers are responsible for obtaining and presenting all the mandatory travel documents. KLM has no obligation on advice to passengers and assumes no liability for denied boarding related to formalities of any country visited.
10. KLM will not be responsible for any failure to board due to circumstances beyond its control. Passengers shall assume all financial expenses or losses, e.g. hotels, restaurants, taxis, phone calls and lost wages, incurred as a result of said failure to board and shall waive all liability claims.
11. The above conditions may be changed without notice.